EXHIBIT A

IN THE MAGISTRATE COURT OF DEKALB COUNTY STATE OF GEORGIA

JOSEPH MARVIN FEAGLE, II, a minor under the age of 18, by his natural mother and guardian, KAREN D. FEAGLE,

Plaintiff,

- - ------

V.

TRANSWORLD SYSTEMS, INC., a Pennsylvania Corporation,

Defendant.

Civil Action File No.

161452

COMPLAINT FOR DAMAGES

INTRODUCTION

1. This is an action for damages against the defendant for violations of the Telephone Consumer Protection Act [TCPA], 47 U.S.C. § 227, and the regulations issued thereunder, 47 C.F.R. § 64.1200.

PARTIES AND PERSONAL JURISDICTION

- 2. Plaintiff Joseph Marvin Feagle, II a minor under the age of 18.
- 3. Karen D. Feagle is the legal guardian and natural mother of plaintiff and is acting in her representative capacity as the natural guardian of plaintiff

- pursuant to O.C.G.A. § 29-3-3(c).
- 4. Both Plaintiff and his mother are residents of this State and County and are authorized by law to bring this action.
- 5. Defendant Transworld Systems, Inc., is a corporation organized under the laws of the state of California with its principle office Pennsylvania

 [hereinafter referred to as "TRANSWORLD"].
- 6. TRANSWORLD is in the business of collecting past due debts allegedly owed throughout the United States, including throughout the state of Georgia and within DeKalb County, Georgia.
- 7. In the course of its business, TRANSWORLD initiated telephone calls to Plaintiff's cellular telephone within DeKalb County, Georgia.
- 8. TRANSWORLD's telephone calls to Plaintiff's cellular telephone in DeKalb County, Georgia give rise to Plaintiff's causes of action.
- Plaintiff is a minor and has no prior relationship with either
 TRANSWORLD or the creditor which it represents.
- 10. TRANSWORLD may be served by personal service upon its registered agent in the state of Georgia, CT Corporation System, located at 1201

 Peachtree Street, NE, Atlanta, Georgia 30361.
- 11. TRANSWORLD is subject to the jurisdiction and venue of this Court.

STATEMENT OF FACTS

- 12. Plaintiff is the regular user of cellular telephone services for telephone number (404) 789-8633.
- 13. Telephone number (404) 789-8633 is assigned to T-Mobile's cellular telephone service.
- 14. Plaintiff has had this telephone number assigned to him through T-Mobile since September 22, 2008.
- 15. TRANSWORLD initiated telephone calls to (404) 789-8633.
- 16. TRANSWORLD maintains contact center software which connects to its telephony hardware and has the capacity make telephone calls without a human personally dialing each telephone number at the time of the call.
- 17. The telephone calls to (404) 789-8633 were initiated using TRANSWORLD's contact center software.
- 18. In some of the telephone calls, TRANSWORLD used an artificial or prerecorded voice to deliver a message.
- 19. TRANSWORLD's contact center software stores telephone numbers.
- 20. TRANSWORLD's contact center software dials from a database of stored telephone numbers either at random or in some sequence, either preset or determined by algorithm.

- 21. TRANSWORLD's contact center software has the capacity to dial from a list of stored telephone numbers without human intervention.
- 22. TRANSWORLD's telephone calls to Plaintiff were initiated using an automatic telephone dialing system.
- 23. The telephone calls to Plaintiff's cellular telephone number were knowingly and willfully initiated.
- 24. The telephone calls to Plaintiff's cellular telephone number were not initiated by accident or mistake.
- 25. It was the intent of TRANSWORLD to initiate the telephone calls to (404) 789-8633.
- 26. TRANSWORLD had actual or constructive notice that it did not have the consent of the called party at the time of initiating calls to (404) 789-8633.
- 27. TRANSWORLD knew that (404) 789-8633 was a cellular telephone number at the time of initiating calls to (404) 789-8633.
- 28. In the alternative, TRANSWORLD should have conducted a simple cell scrub using a recognized database, such as Neustar, to determine that (404) 789-8633 was a cellular telephone number.
- 29. The failure to properly scrub to determine whether (404) 789-8633 was a cellular telephone number was in reckless disregard to Defendant's obligations under the TCPA.

- 30. The telephone calls were annoying to plaintiff, invaded plaintiff's privacy interests, and temporarily blocked use of his cellular telephone line for other potential callers.
- 31. Plaintiff has complied with all conditions precedent to bring this action.

CAUSE OF ACTION

COUNT ONE: TELEPHONE CONSUMER PROTECTION ACT – IMPROPER USE OF AUTOMATIC TELEPHONE DIALING SYSTEM

- 32. The acts of Defendant constitute violations of the Telephone Consumer

 Protection Act and the regulations issued thereunder.
- 33. Defendant made and/or initiating telephone calls using an automatic telephone dialing system to a telephone number assigned to a cellular telephone service, in violation of 47 U.S.C. § 227(b)(1)(A)(iii) and 47 CFR § 64.1200(a)(1)(iii).
- 34. As a result of Defendant's actions, Plaintiff is entitled to an award of damages of \$500.00 for each such violation.
- 35. Defendant's violations were willful.
- 36. Defendant's violations were knowing.

37. Plaintiff requests this court treble damages to \$1,500.00 for each such willful or knowing violation, not to exceed the jurisdictional maximum of the Court in which such judgment in entered.

COUNT TWO: TELEPHONE CONSUMER PROTECTION ACT – IMPROPER USE OF ARTIFICIAL OR PRERECORDED VOICE

- 38. The acts of Defendant constitute violations of the Telephone Consumer Protection Act and the regulations issued thereunder.
- 39. Defendant made and/or initiated telephone calls in which is used an artificial or prerecorded voice to a telephone number assigned to a cellular telephone service, in violation of 47 U.S.C. § 227(b)(1)(A)(iii) and 47 CFR § 64.1200(a)(1)(iii).
- 40. As a result of Defendant's actions, Plaintiff is entitled to an award of damages of \$500.00 for each such violation.
- 41. Defendant's violations were willful.
- 42. Defendant's violations were knowing.
- 43. Plaintiff requests this court treble damages to \$1,500.00 for each such willful or knowing violation, not to exceed the jurisdictional maximum of the Court in which such judgment in entered.

COUNT THREE: BAD FAITH ATTORNEYS FEES

- 44. Defendant willfully, knowingly, and intentionally violated the TCPA in making autodialed and prerecorded telephone calls to Plaintiff's cellular telephone number without his consent.
- 45. "Every intentional tort invokes a species of bad faith that entitles a person wronged to recover the expenses of litigation including attorney fees." Tyler v. Lincoln, 272 Ga. 118, 527 S.E.2d 180 (Ga. 2000).
- 46. "There is no requirement that a viable state law claim exist in order for the jury to award litigation expenses pursuant to OCGA § 13-6-11. Rather,

 'OCGA § 13-6-11 constitutes a vehicle for the collection of attorney fees' even when only a federal law claim for damages is submitted to the finder of fact." Fulton County v. Legacy Inv. Group, LLC, 296 Ga.App. 822, 827 (2009).
- 47. Defendant has acted in bad faith, been stubbornly litigious and/or caused the Plaintiff unnecessary trouble and expense, and Plaintiff requests an award of the expenses of litigation, including a reasonable attorney's fee, pursuant to O.C.G.A. § 13-6-11.

PRAYERS FOR RELIEF

WHEREFORE, PLAINTIFF RESPECTFULLY PRAYS THAT JUDGMENT BE ENTERED AGAINST DEFENDANT AND IN FAVOR OF PLAINTIFF, AS FOLLOWS:

- a) That Plaintiff be awarded damages in the liquidated amounts provided by statute;
- b) That Plaintiff be awarded treble damages; and
- c) That Plaintiff be awarded the expenses of litigation including costs and a reasonable attorney's fee.

Respectfully submitted,

Skaar & Feagle, LLP

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